# WCM HoTT

## license model

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### License structure

The WCM HoTT license structure is based on the fact that an asset owner or maintenance service provider carries out a hott measurement itself or has it performed by a specialist. The asset owner or maintenance service provider is the license holder in both cases.

Licenses are only non-exclusive licenses and are issued by WCM to stakeholders at a predetermined fee. A license entitles you to a number of uploads of measurements, different bundles are available. In addition to the measurements, a license also gives rights to the use of the database, depending on the bundle.

#### **Getting a license**

To obtain a license it is required for every user to have undergone the basic training for using the app and database. The purpose of this is to guarantee the quality of the database.

Licenses are valid for the number of measurements specified with the license with a maximum duration of 1 year, starting on the date of issue. The app shows how many measurements are still available.

It is possible to purchase additional licenses in the current year. With the new license, the 1-year period starts on the purchase date of the license.

#### Bundles

The following bundles are available:

License	Use of database and webpage	Price	Price WCM members	Number of measurements
***	Access to all anonymized benchmark data	€7.500	€5.500	144
**	Own market data, anonymized	€5.500	€3.000	72
*	Own data, no benchmark	€3.000	€1.500	24
One measurement	Own data, no benchmark	€ 250	€ 250	1
Training & certificate (p/p)	Rights to use a License and the database	€1.250	€1.000	1

The license is granted to a company. When the license is granted, it is determined which users will use it. Every user has received training for this that has been successfully completed.

Users do not have to work at the company itself, the company does of course give permission to use its license (for example, a trained service provider to come and take measurements, hired by a company with a license).

The user gains access to the app and the database (and web page) by logging in with their name and password. This makes it possible to determine who has uploaded the data and whether they have a valid license. It is therefore possible that a user can use different licenses, such as a service provider, depending on the customer for whom they are taking the measurements. In addition, by logging in, data from other users can remain anonymous.

#### **Rights with a license**

After obtaining a license, the user can use the app and upload data to the database. They can also use the web page for retrieving data and making comparisons with other measurements. This depends on the bundle: a comparison with your own measurements or the anonymized measurements of others. The most important graphs can be made on the webpage itself.

Your own data can always be downloaded.

When creating a benchmarks with anonymous data on the web page, only levels 1 and 2 are available, after which the tables or graphs can be copied for personal use.

Anonymous data therefore cannot be downloaded.

#### Adjustment of the conditions

If necessary, WCM can adjust the rules for obtaining and using the licenses. WCM will always inform the licensees about this, after which the licensees can submit objections to these changes. In consultation with the WCM board, consideration will then be given to how these objections can be met. If this is not possible, the license holder can waive the license with a refund in proportion to the number of unused measurements.

#### Obligations

In addition to rights, there are also obligations to a license:

- By purchasing a license, the licensee automatically agrees with the conditions that apply to this license, the app and the database with web page.

- Licenses are not transferable, i.e. they cannot be used by someone else. Licensees are therefore not permitted to allow others than those named under the license to use this license. When others want to use the app and database, there are 2 options:

> They purchase a license themselves. They can then take measurements themselves or allow a service provider to use it for measurements after their names have been registered.
> They have measurements taken by a service provider who holds a license as part of their HeTT

provider who holds a license as part of their HoTT service in the context of performing improvement processes. They cannot view their data themselves.

- The service provider must also draw the customer's attention to the possibility of taking a license for multiple measurements.

- The users provide reliable data, in accordance with the method specified in the training, if in doubt they can contact the data manager.

- The licensee will not make changes to the operation and software of the app, the database or the web page.

- Failure to comply with the terms and conditions of the license(s) may lead to its revocation.

- In the event of any damage due to incorrect use, repair costs may be charged to the originator.